

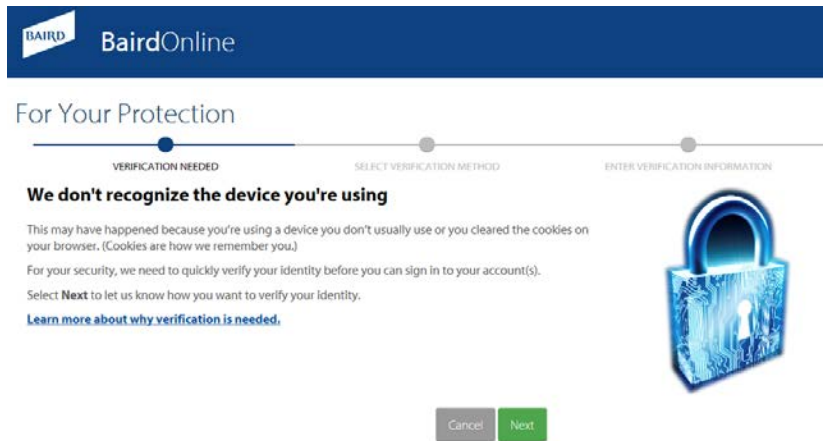


# Baird Online – Enhanced Online Security

Enhanced Online Security adds a layer of security allowing Baird to better protect your assets and information. It provides alternative methods of verifying your identity, in addition to your unique username and password, when unique situations arise.

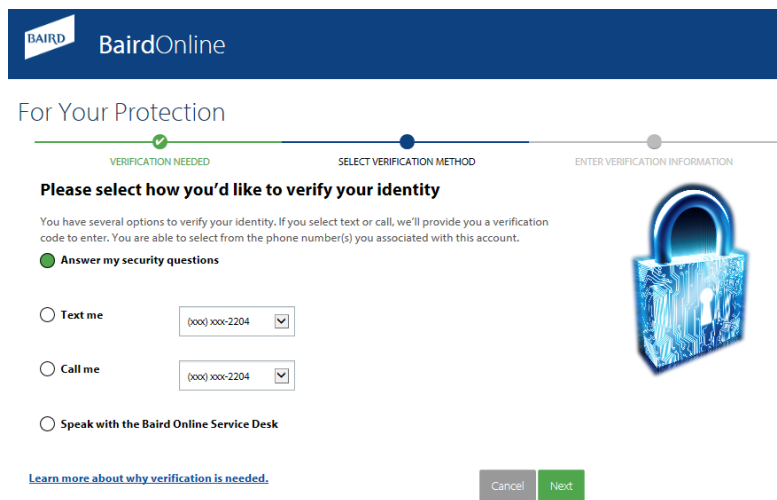
Below is a review of all the possible Enhanced Online Security Steps you may experience at times within Baird Online.

- 1) After entering your **User ID** and **Password**, you may be asked to take an additional step to verify who you are.
- 2) Select the **Next** button to proceed.



In this event you are asked to take one final step to verify who you are. There are four options:

- Answer security questions
- Receive a one-time verification code delivered via text message
- Receive an automated phone call
- Speak directly with a Baird Online Service Desk Team member.



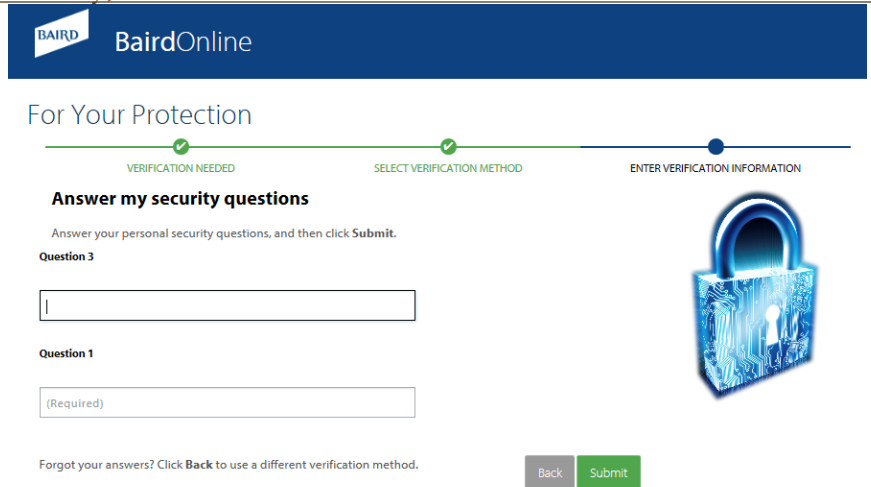
## Baird Online – Enhanced Online Security, *continued*

### Option 1: Answer my security questions.

You will be asked to answer 2 of the 3 security questions you set at the time of Online Registration.

After answering the security questions, select the **“Submit”** button to be taken to your Baird Online homepage.

If you want to select an alternative verification option, select the **“Back”** button to go to the previous screen.



**BAIRD BairdOnline**

For Your Protection

VERIFICATION NEEDED SELECT VERIFICATION METHOD ENTER VERIFICATION INFORMATION

**Answer my security questions**

Answer your personal security questions, and then click **Submit**.

Question 3

Question 1

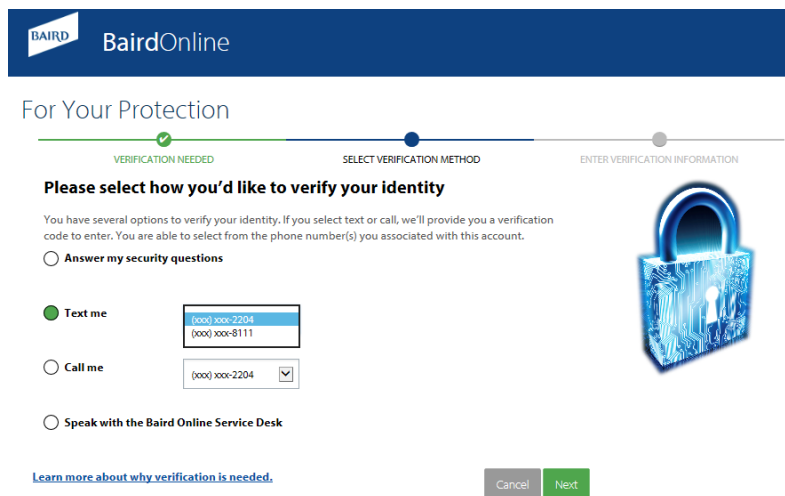
(Required)

Forgot your answers? Click **Back** to use a different verification method.

**Back** **Submit**

### Option 2: Text me

Within the dropdown menu, select the phone number to which you would like to receive a one-time verification code. Select the **“Next”** button.



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For Your Protection

VERIFICATION NEEDED SELECT VERIFICATION METHOD ENTER VERIFICATION INFORMATION

**Please select how you'd like to verify your identity**

You have several options to verify your identity. If you select text or call, we'll provide you a verification code to enter. You are able to select from the phone number(s) you associated with this account.

Answer my security questions

**Text me**

Call me

Speak with the Baird Online Service Desk

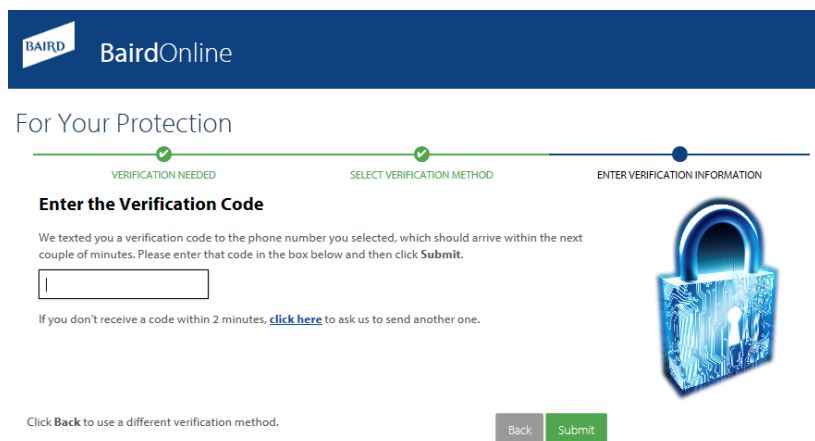
[Learn more about why verification is needed.](#)

**Cancel** **Next**

The verification code will be sent to your mobile phone within a few minutes.

Enter the code in the text box and select the **“Submit”** button to be taken to your Baird Online homepage.

If you want to select an alternative verification option, select the **“Back”** button to go to the previous screen.



**BAIRD BairdOnline**

For Your Protection

VERIFICATION NEEDED SELECT VERIFICATION METHOD ENTER VERIFICATION INFORMATION

**Enter the Verification Code**

We texted you a verification code to the phone number you selected, which should arrive within the next couple of minutes. Please enter that code in the box below and then click **Submit**.

If you don't receive a code within 2 minutes, [click here](#) to ask us to send another one.

Click **Back** to use a different verification method.

**Back** **Submit**

Baird Online – Enhanced Online Security, *continued***Option 3: Call me**

Within the dropdown menu, select the phone number to which you would like to receive a phone call. Select the “Next” button.

You will receive a phone call to the phone number you selected shortly thereafter. When prompted, enter the code presented on Baird Online into your touch-tone keypad.

Once the code is verified, you will be automatically taken to your Baird Online homepage.

If you choose to select an alternative verification option, select the “**Back**” button to go to the previous screen.

BAIRD BairdOnline

For Your Protection

✓ VERIFICATION NEEDED
 ● SELECT VERIFICATION METHOD
 ● ENTER VERIFICATION INFORMATION

**Please select how you'd like to verify your identity**

You have several options to verify your identity. If you select text or call, we'll provide you a verification code to enter. You are able to select from the phone number(s) you associated with this account.


Answer my security questions

Text me

Call me

Speak with the Baird Online Service Desk

[Learn more about why verification is needed.](#) Cancel Next



BAIRD BairdOnline

For Your Protection

✓ VERIFICATION NEEDED
 ✓ SELECT VERIFICATION METHOD
 ● ENTER VERIFICATION INFORMATION


**Enter This Verification Code Into Your Phone**

You will soon receive a phone call to the phone number you selected. When prompted, enter this code into your touch-tone keypad. Once the code is recognized, you will be signed in to your Baird Online account.

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If you don't receive a call within 2 minutes, [click here](#) and we'll call again.

Click **Back** to use a different verification method. Back



## Baird Online – Enhanced Online Security, *continued*

### Option 4: Call Baird Online Service Desk.

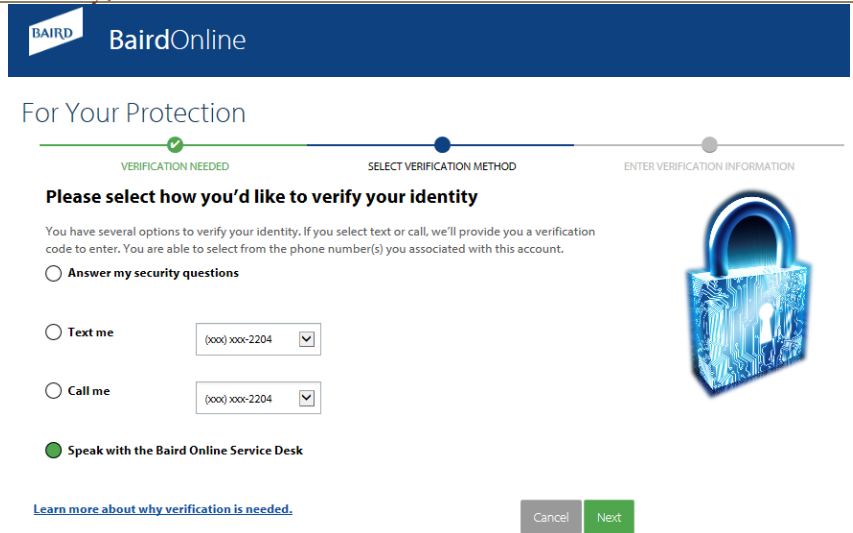
You have the option to speak with the Baird Online Service desk (1-888-212-8843) during our business hours of Monday-Friday 7:00a.m.-6:00p.m. CST.

Please select the option labeled **“Speak with the Baird Online Service Desk”** and select the **“Next”** button to proceed.

Once you have spoken with a member of our Baird Online service desk and successfully answered their questions, they will provide you with a one-time use security code.

Enter the code given to you, and then click **Submit**.

Once the code is verified, you will be automatically taken to your Baird Online homepage.



**BAIRD BairdOnline**

For Your Protection

VERIFICATION NEEDED    SELECT VERIFICATION METHOD    ENTER VERIFICATION INFORMATION

**Please select how you'd like to verify your identity**

You have several options to verify your identity. If you select text or call, we'll provide you a verification code to enter. You are able to select from the phone number(s) you associated with this account.

Answer my security questions

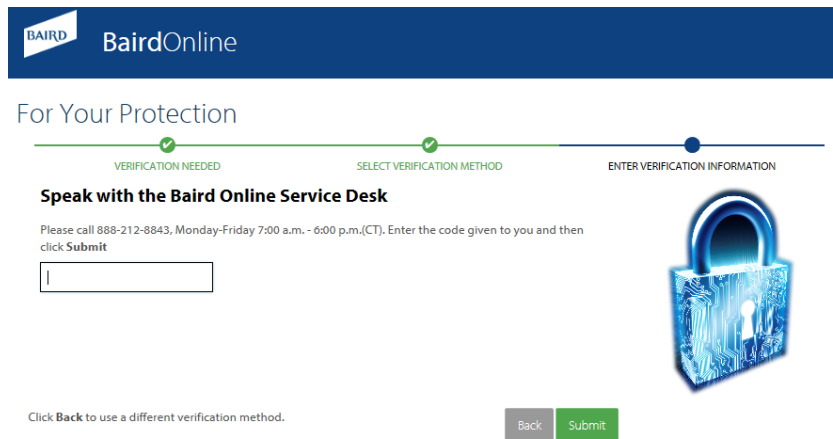
Text me    (xxx) xxx-2204 ✓

Call me    (xxx) xxx-2204 ✓

Speak with the Baird Online Service Desk

[Learn more about why verification is needed.](#)

Cancel    Next



**BAIRD BairdOnline**

For Your Protection

VERIFICATION NEEDED    SELECT VERIFICATION METHOD    ENTER VERIFICATION INFORMATION

**Speak with the Baird Online Service Desk**

Please call 888-212-8843, Monday-Friday 7:00 a.m. - 6:00 p.m.(CT). Enter the code given to you and then click **Submit**

Click **Back** to use a different verification method.

Back    Submit